# Feature Name View Room Details

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 5.2.09 | | | |
| **Use Case Name:** | View Room Details | | | |
| **Created By:** | Wes Richardson | | **Last Updated By:** | Wes Richardson |
| **Date Created:** | 2018-09-14 | | **Last Revision Date:** | 2018-11-07 |
| **Actors:** | | Receptionists, Manager, Guest | | |
| **Description:** | | View Room Details | | |
| **Trigger:** | | The user needs to look up the details of a certain room | | |
| **Preconditions:** | | Receptionist already in the system. | | |
| **Postconditions:** | | The details of the selected room are displayed on the screen | | |
| **Normal Flow:** | | 1. The user clicks view Rooms 2. The user clicks the room they wish to view 3. The user clicks details | | |
| **Alternative Flows:**  **[Alternative Flow 1 – Not in Network]** | | 1a. If the online link doesn’t work, it will pop the link to the offline link | | |
| **Exceptions:** | | 1b. Database issues   1. The user is informed what the database issue is 2. The user is informed cannot display information | | |
| **Includes:** | | 1. View Rooms list 2. Alter Room Status | | |
| **Frequency of Use:** | | 200 times a day | | |
| **Special Requirements:** | | NA | | |
| **Assumptions:** | | User is logged in. User has permissions. | | |
| **Notes and Issues:** | | NA | | |